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भारत संचार निगम लिमिटेड
(भारत सरकार का उपक्रम)
BHARAT SANCHAR NIGAM LIMITED
(A Govt. of India Enterprise)

F. No. 3-4/2011-PHT

Dated: 31.03.2011

To

The Chief General Manager
All Telecom Circles/Telecom Districts
BSNL

Subject: - Starting of International Toll Free Services (ITFS)

Ref: - ITPC/ILDO/ITTS/2010-11/4 dated 16.3.2011 (copy enclosed)


BSNL will be starting International toll free service from 1st April, 2011 for M/s Verizon Business. Any subscriber of BSNL Landline/WLL or Mobile services having local calling facility should be able to access the international toll free number.

As it is a new service, following activities have been identified to be done along with the concerned units/officers responsible for it:

Sr.No.	Name of the activity	Unit/Officer Responsible
1.	Information about the translated number for each international toll free number to be available with all the ILD Gateway switch incharges	ILD Cell Corporate Office will send the required information to DGMs of all ILD Gateway switch
2.	Mapping of the code against the international telephone number provided by M/s Verizon Business	Punjab, Maharashtra, Kerala Telecom Circle, Chennai and Kolkata Telecom District, NTR will be responsible for mapping in the concerned ILD Gateways in the midnight of 31 st March, 2011- 1 st April, 2011
3.	Opening of the code starting with	All Telecom Circle/Metro

	000-800 level in all the local and TAX/GSM MSC/CDMA MSC switches. Any subscriber having local of STD facility should be able to access the international toll free service.	Districts. This activity needs to be completed by 31 st March, 2011
4.	Bill Generation based on CDRs generated in ILD switches	ITPC
5.	Billing Authority	CAOTR, Raigad SSA, Maharashtra Circle
6.	Controlling Authority on billing	GMTD, Raigad SSA, Maharashtra Circle
7.	Controlling Authority on disconnection due to non payment and other issues.	GM(ILD) Corporate Office based on recommendation of Maharashtra Circle.

Encl:- As above.



(Rajesh Kumar)
Addl.GM (NWO-CFA-I)

Copy to:- Sr. GM(ILD), BSNL Corporate Office.

Room No. 228, Eastern
Court, Janpath, New Delhi
110001
ILD CELL
Tel. 011-23734167
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भारत संचार निगम लिमिटेड
(भारत सरकार का उपक्रम)
BHARAT SANCHAR NIGAM LIMITED
(A Govt. of India Enterprise)

BSNL/ILD/MCI/2007/Pt. II

Dated: 22-03-2011

To,

DGM TAX
(Delhi/Jalandhar/Kolkata/Mumbai/Chennai/Ernakulum)

Sub: Starting of international Toll Free Services (ITFS) for M/s Verizon Business - reg.
Ref: i) ITPC/ILDO/ITFS/2010 - 11/4 dated 16/03/2011(copy enclosed).

Kindly refer to the captioned subject. It is decided to start International Toll Free Services (ITFS) for M/s Verizon Business from 01-04-2011.


2. In order to start ITFS for Verizon Business, the ITFS numbers from 0008000016000 to 0008000017000 provided by M/s Verizon Business may kindly be opened in the ILD Gateways along with the translated number at 00:00 Hrs of 01-04-2011.

3. Further, ITPC Circle has intimated that it will be better if a separate flag/field in CDR indicating calls to ITFS numbers is implemented. It is, therefore, requested to kindly examine the possibility of implementation of having a separate flag/field in CDR indicating calls for ITFS in consultation with NWO-CFA Cell, BSNL CO.

4. ILD Gateways will open the ITFS number series along with the translated number provided by M/s Verizon Business in their Gateways w.e.f 00:00 Hrs of 1st April 2011 and calls for the same shall be routed to M/s Verizon Business trunk group.

Copy to:

1. Dir (CFA) for kind information.
2. The CGM (NTR Delhi/Punjab Circle/Kolkata ~~Tele phones/Chennai Telephony~~ Kerala Circle/Maharashtra Circle).
3. The CGM ITPC Pune.
4. Sr.GM (NWO- CFA), New Delhi.


- Rakesh Kumar
Addl. GM (ILD)

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23-3-11

O/o GM, Data Center I.T. Project Circle,
O.U Telephone Exch Bldg,
Osmania University Campus, Hyderabad 500007
Phone: 040 - 27070037 Fax: 040 - 27073399
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संचार निगम लिमिटेड
(भारत सरकार का उपक्रम)
BHARAT SANCHAR NIGAM LIMITED
(A Govt. of India Enterprise)

No.ITPC/ILDO/ITFS /2010-11/4

Dated at Hyderabad the 16/03/2011

To

The Addl General Manager(ILD)
ILD Cell,
Room No 228, Eastern Court,
Janpath, New Delhi- 110 001

Sub:- Launching of International Toll Free Services(ITFS) - Reg
Ref:- .BSNL/ILD/MCI/2007/Pt II Dated 15-02-2011

With reference to the above cited letter, the following are the comments on billing related issues in the implementation of ITFS.

1. The list of ITFS numbers supplied by ND Gateway on 14th March 2011 indicates that all ITFS numbers are starting with 0008000016000 to 7000. Any other call with called number starting with 000800 shall be treated as HCD call only.
2. Any new ITFS number outside the above range shall be intimated one month in advance to ITPC for configuration in the billing systems.
3. In order to remove the dependency as stated in point # 1 and 2, the ILD section or the DGMs incharge of the gateways can discuss with the switch vendor the possibilities of having a separate flag / field in CDR indicating calls to ITFS numbers.
4. As the present ASP (IOBAS) based FC billing is getting migrated to CDR project based FC billing, no changes are being implemented by the present ASPs. It has been confirmed by TCS that the ITFS service can be billed in the new system with the above observations. Hence the service of ITFS may be started only after migration to new system i.e., after first week of April 2011.

Ramesh
16/3
A. examine & put-up
regarding
A.M(ILD-II)
Srinivas
A.M(ILD-II) 16/3/11

T.S. Ramakrishna
(T.S. RAMAKRISHNA)
Addl. General Manager (DC)
I.T. Project Circle

Copy to all ILD Gateway Incharges